

What Our Customers Say



Blackwater Motors

Cork, Fermoy and Skibbereen

February 2019

Can't recommend Noel and all the other guys at Blackwater enough. So much so I was happy to drive down from Dublin to get my new car. Nothing is ever too much hassle- they had my car and all the other bits sorted and ready to go in 24 hours from when it was delivered.

Dearbhail

Very professional great to deal would highly recommend, thanks Paul for looking after our son with his first car.

Michael

January 2018

Great sales staff in a lovely space.

Annette

December 2018

Great service and prompt service.

Steve

August 2018

Great service and very easy to deal with. My golf broke down recently and got in contact with the Forge Hill garage. I had a replacement car within 70 mins and my own car towed away to be fixed. Car back to me within 3 days as it happened over the Bank holiday weekend. Blackwater motors made the process very easy and took care of everything. Pleasure to deal with. Thanks again!!

Leon

July 2018

I am writing to express my appreciation for the excellent service I received in your garage in Fermoy over the past couple of days which was both very pleasant and extremely pleasant and efficient. I was en route from Dublin to Cork to attend a funeral on Monday when my car developed a fault which required the attention of a VW mechanic.

I called into your premises in mid-afternoon and explained my dilemma. Your express service representative, Rebecca Clancy, was extremely helpful, courteous and efficient.

She arranged, very quickly, for the car to be checked and, on releasing that it would need to be kept overnight for the repairs to be carried out, arranged to hire us a car for 24 hours and to transfer our insurance. This was all done with great courtesy and very pleasantly and we were on our way again.

I received a message early the following afternoon to say the car was ready and went back to Fermoy to pick it up. All the necessary paperwork in transferring our insurance back to our own cars was again completed very efficiently.

I thanked the staff before I left and promised Rebecca and the other staff that I would send a mail to the Manager to express my appreciation. Rebecca and the other staff I met – the lady who arranged the insurance transfer and the mechanic – were all very pleasant and efficient.

My wife and I were most impressed. Your staff are a credit to you and the company.

Daniel

Noel is an excellent salesman. His passion and enjoyment of helping you find the perfect car to suit you and your budget really shows and made my experience of buying a car really enjoyable and seamless.

Pamela

May 2018

I got my R today. Service is great. Aisling made sure i was looked after. Thank you. Thank you. 😊

J

March 2018

Staff are very friendly on the phones, great experience so far.

Colin

February 2018

Fab showroom and best sales person ever in Katie Hegarty a pleasure to deal with.

Elizabeth

Couldn't speak highly enough of Noel and the team in Blackwater Motors Seat. Made buying a car an enjoyable experience and went well out of his way to help make the experience as easy as possible.

David

January 2018

Limped into Blackwater Motors Fermoy en route from Dublin. Immediate diagnostic & complimentary lift to Cork. Audi paid for repair in 2012 car. 5* fully deserved.

David

September 2017

Just wanted to say Thank You to Colm O'Sullivan for the excellent manner in which he dealt with the problem with our car. He had it sorted and us back on the road in 2 days. Can't recommend him highly enough. Fantastic aftercare service.

Maryanne & David

February 2017

I would like to let you know that the issue has been resolved with complete satisfaction. I am very happy how the Victoria Cross team has resolved the issue for me now. The car has now even more features than I have asked for. Kudos to the team for their efforts and for going the extra mile. This is how you regain a customer! Keep it up! I took the liberty and ordered them some pizza for their lunch today (should be delivered by 12:30 by Dominos) to show my gratitude and appreciation for their extra work!

Jonas

October 2016

I would like to pass on that Blackwater Motors Victoria Cross has always been very helpful and efficient anytime I have called in to the garage. I had to call in again this morning as I had a slow puncture and the lights on the dash to tell me pressure in the tyre was down. They always seem to deal with customers very promptly and efficiently.

April 2016

I was en route to Cork. 40km outside Fermoy when the car lost power – the turbo oscillator (VW Passat) has packed in.

I arrived at Blackwater Motors at 11am Friday afternoon. They were extremely busy and couldn't guarantee the car would be fixed by Saturday – meaning I'd have to stay in Cork until Monday, not ideal with 3 young kids at home, but these things happen.

Blackwater Motors were superb, and I was over the moon to get a call at 10am Saturday morning saying the car was fixed and ready for collection.

Blackwater Motors really made sure I was looked after in time to have the car for the Saturday – If I didn't live in Dublin they would get my repeat business.

Special mention and thanks to Sharon and Alan – with staff like that you're guaranteed a happy customer.

Thanks for looking after me, I really appreciated it, as did my wife and kids!

Keep up the good work!

Keith

Blackwater Motors Volkswagen and SEAT Dealer

Dublin Rd, Co Cork, Fermoy, County Cork

4.3 ★★★★★ 98 reviews

These reviews and comments have been amended for clarity.